



BASIC Calming the Crisis Class



Course Presented By:

Public Safety Psychology Group LLC

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Upcoming 2025 Class Dates

TBD

Class Times

8am-5pm

Class Cost

\$275+tax (per person)

Group discounts available

NMDPS Accreditation NM220307: 8-Hours of Instruction

This class meets & exceeds the biennial requirements set for state of New Mexico Law Enforcement and Dispatch Personnel regarding Interactions with Persons with Mental Illness Training (formerly known as HB93).

8341 Washington St. NE. Albuquerque,
NM 87113

(One Block South of Alameda and one block west of
Jefferson)

Course Topics & Exercises

- This Course is a brief interactive-based approach to the verbal-de-escalation training often seen in CIT Classes.
- Communication skills and the techniques that are effective in working with people to gain beneficial outcomes.
- Introduction to Abnormal Behavior and Verbal De-escalation Basics
- Strategic Communication Skills
- Destigmatizing Mental Illness and Mental Illness 101
- Communicating with People in Crisis and Basic Active Listening Skills
- Identifying Community Resources for those in crisis
- Autism, Dementia, Alzheimer's, Developmental Disability, and TBI
- Psychotropic Medications
- Personality Disorders
- People In Crisis and The Steps to De-escalation
- And four (4) hours of exercises, live scenario training, and video analysis.

Register Online at <https://form.jotform.com/243395441704154> or fill out the form below:

Please fill out this registration form for all attendees and either fax (505-888-5498), mail (PO Box 92002, Albuquerque NM. 87199), or email (t.rodgers@pspg-nm.com) it in. If you have any questions please call 505-888-5499. Note that we can provide an invoice or quote if one is needed. Checks, purchase orders, etc. should be made out to PSPG.

Name of Attendee: _____

Department or Agency: _____

Address: _____

Contact Phone #: _____

Email: _____

Preferred Class Dates: _____

Payment Method: Check Purchase Order Credit Card

Credit Card #: _____

Name on Card: _____ Card Zip Code: _____

Expiration Date: _____ Security Code: _____

****There is a \$100 No Show/Late Cancellation fee (less than 14 days before an event) for all PSPG classes. No fee will be charged if you reschedule for a future class.**