

First Line Supervisor-Leadership Course



~ Course Topics & Exercises ~

- Defining the Terms: Leadership, Management, and Supervision
- Leadership Theory and Principles
- The Difference Between Good and Bad Leadership
- Critical Thinking and Problem Solving
- Personality Style/Differences (Myers-Briggs)
- Communication, Motivation, and Emotional Intelligence
- Human Behavior, Human Roles, and Organizational Culture
- Human Resources 101, Civil Liability, and Critical Incident Management
- Toxic Leadership and Toxic Co-Workers
- Trust and Support by Troops and Superiors
- The Basic Four Steps in Training Adult Learners
- Giving Effective Feedback and Constructive Criticism
- Behavioral Health- Stress, Resilience, Red Flags in Employees Struggling with Stress
- Morals, Beliefs, Values, and Our Self Identity
- Ethics in Leadership: Why Did I Choose This Career? How Do I Make Good Decisions?
- Leadership Scenarios

Course Presented By:

Public Safety Psychology Group LLC

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Upcoming 2025 Class Dates

March 10-14th 2025 (Alb. NM)

April 28- May 5th 2025 (Carlsbad, NM)

July 14-18th 2025(Alb. NM)

November 3-7th 2025 (Alb. NM)

Class Times

8am-5pm each day

Class Cost

\$750+tax (per person)

Group discounts available

**NMDPS Accreditation #200161:
40-Hours of Instruction**

8341 Washington St. NE. Albuquerque, NM
87113
(One Block South of Alameda and one block west of
Jefferson)

Register Online at <https://form.jotform.com/243395441704154> or fill out the form below:

Please fill out this registration form for all attendees and either fax (505-888-5498), mail (PO Box 92002, Albuquerque NM. 87199), or email (t.rodgers@pspg-nm.com) it in. If you have any questions please call 505-888-5499. Note that we can provide an invoice or quote if one is needed. Checks, purchase orders, etc. should be made out to PSPG.

Name of Attendee: _____

Department or Agency: _____

Address: _____

Contact Phone #: _____

Email: _____

Preferred Class Dates: _____

Payment Method: Check Purchase Order Credit Card

Credit Card #: _____

Name on Card: _____ Card Zip Code: _____

Expiration Date: _____ Security Code: _____

****There is a \$100 No Show/Late Cancellation fee (less than 14 days before an event) for all PSPG classes. No fee will be charged if you reschedule for a future class.**